

EDUCATION SCHEDULE-AT-A-GLANCE

MARCH – JUNE 2019



Virtual
Online at a
specific date
and time.



Public
Offered at a
specific date
time and
location



In-House
Onsite at your
preferred location,
date and time.

COURSES		MAR	APR	MAY	JUN
NEW! DevOps Essentials				Kuala Lumpur (13-15)	Singapore (17-19)
NEW! ITIL 4 Foundation			Kuala Lumpur (1-2) Singapore (8-9)		Singapore (27-28) Kuala Lumpur (24-25)
ITIL v3 Continual Service Improvement			Kuala Lumpur (22-25)		
ITIL v3 Foundation		Kuala Lumpur (25-27)			
ITIL v3 Managing Across The Lifecycle					Kuala Lumpur (10-14)
ITIL v3 Service Operation				Kuala Lumpur (27-29)	
Lean IT Foundation: Understanding Lean IT Principles & Objectives		Kuala Lumpur (4-5)		Singapore (2-3)	Kuala Lumpur (17-18)
Lean IT Leadership					Kuala Lumpur (19-21)

COURSES AVAILABLE IN SELF-PACED ONLINE FORMAT

Learn at your pace on your own schedule.

Business Relationship Management Professional	DevOps Essentials
Integrated Service Management Essentials	ITIL 4 Foundation
ITIL v3 Continual Service Improvement	ITIL v3 Foundation
ITIL v3 Managing Across The Lifecycle	ITIL v3 Operational Support & Analysis
ITIL v3 Planning, Protection & Optimization	ITIL v3 Release, Control & Validation
ITIL v3 Service Design	ITIL v3 Service Offerings & Agreements
ITIL v3 Service Operation	ITIL v3 Service Strategy
ITIL v3 Service Transition	Organisational Change Management Foundation
Lean IT Foundation: Understanding Lean IT Principles & Objectives	Lean IT Kaizen: Implementing Lean IT Practices

CONFERENCES & SPECIAL EVENTS

[PinkASIA19](#) – 11th Annual IT Best Practices Conference & Exhibition –19-20 August, 2019 – Ritz-Carlton, Kuala Lumpur

[Pink20](#) – 24th Annual International IT Service Management Conference & Exhibition –16-19 February, 2020 – Bellagio, Las Vegas, NV

Bring us onsite. All of Pink's courses can be delivered at your location.

For course descriptions and more details, visit www.pinklephant.com or call +65 3158 4294 (Singapore) / +60 3 8605 3610 (Kuala Lumpur).



Knowledge Translated Into Results

EDUCATION SCHEDULE-AT-A-GLANCE

JULY – DECEMBER 2019



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COURSES		JULY	AUG	SEPT	OCT	NOV	DEC
NEW! DevOps Essentials			Kuala Lumpur (21-23) Singapore (26-28)	Kuala Lumpur (25-27)		Singapore (25-27)	
NEW! ITIL 4 Foundation		Kuala Lumpur (15-16)	Singapore (13-14) Kuala Lumpur (21-22)		Kuala Lumpur (3-4) Virtual Course (21-22)	Singapore (28-29)	Kuala Lumpur (9-10)
ITIL v3 Continual Service Improvement		Kuala Lumpur (8-11)		Kuala Lumpur (3-6)			
ITIL v3 Practitioner							Singapore (4-6)
ITIL v3 Managing Across The Lifecycle						Kuala Lumpur (18-22)	
ITIL v3 Service Transition			Kuala Lumpur (5-8)				
Lean IT Foundation: Understanding Lean IT Principles & Objectives		Singapore (8-9)		Singapore (19-20)	Kuala Lumpur (7-8)	Singapore (4-5)	Kuala Lumpur (16-17)
Enterprise Big Data Professional			Kuala Lumpur (21-23)				
Service Automation Foundation		Kuala Lumpur (22-23)	Singapore (15-16)	Kuala Lumpur (23-24)	Singapore (14-15)	Kuala Lumpur (7-8)	Singapore (2-3)
Certified Agile Scrum Master & Leader						Kuala Lumpur (4-6)	
Agile Scrum Foundation		Kuala Lumpur (29-30)					
ITIL v3 Service Operation		Kuala Lumpur (15-18)					
ITIL v3 Service Strategy		Singapore (29-1)					
ITIL v3 Release, Control & Validation			Singapore (26-30)				

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[ITIL v3 Continual Service Improvement](#)

[ITIL v3 Foundation](#)

[ITIL v3 Managing Across The Lifecycle](#)

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[Organisational Change Management Foundation](#)

[Lean IT Foundation:
Understanding Lean IT Principles & Objectives](#)

[Lean IT Kaizen:
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