EDUCATION SCHEDULE-AT-A-GLANCE
JANUARY – JUNE 2025

Self-Paced — Learn at your pace on your own schedule.

Live, Virtual — Online at a specific date and time.

Team Training — On dates convenient to you for your team, hosted live online.

COURSES		JAN	FEB	MAR	APR	MAY	JUN
The integratedITSM™ System				Virtual Class (10-11)	Virtual Class (7-8)	Virtual Class (5-6)	Virtual Class (4-5)
integratedITSM™ Essentials		Virtual Class (20-22)		Virtual Class (3-5)	Virtual Class (28-30)	Virtual Class (28-30)	Virtual Class (23-25)
Lean IT Essentials			Virtual Class (24-25)				Virtual Class (9-10)
Agile Scrum Essentials		Virtual Class (13-14)					
Organizational Change Management			Virtual Class (10-12)		Virtual Class (14-16)		Virtual Class (16-18)
IT Business Relationship Manager							Virtual Class (3-5)
Value Stream Mapping			Virtual Class (18-19)				
IT Performance & Improvement Management		Virtual Class (27-28)					Virtual Class (2-3)
Enabling integratedITSM™ with DevOps, Agile & Lean			Virtual Class (26-27)				Virtual Class (2-3)
IT Business Leader						Virtual Class (6-7)	
Configuration Management Specialist				Virtual Class (12-13)		Virtual Class (12-13)	
Service Catalog Specialist					Virtual Class (2-3)		
IT Asset Management Essentials		Virtual Class (7-9)		Virtual Class (17-19)			
Artificial Intelligence (AI) Essentials		Virtual Class (22)	Virtual Class (20)	Virtual Class (26)	Virtual Class (29)		Virtual Class (25)
PinkMasterClass: AI-Augmented ITSM			Virtual Class (25)	Virtual Class (27)	Virtual Class (30)	Virtual Class (21)	Virtual Class (26)
PinkMasterClass: Problem Management – Process Maturity Workshop			Virtual Class (26)			Virtual Class (1)	
PinkMasterClass: The Major Incident Management Framework		Virtual Class (30)			Virtual Class (30)		
PinkMasterClass: What It Really Takes to Manage a Highly Integrated and Business-Focused Service Desk					Virtual Class (28)		

AVAILABLE IN SELF-PACED FORMAT AND TEAM TRAINING ONLY

DevOps Certification Courses		DevOps Engineer	DevOps Essentials	Site Reliability Engineer
Agile Certification Courses		Agile Scrum Developer	Agile Scrum Master	Agile Scrum Product Owner
Lean IT Certification Courses		Lean IT Kaizen	Lean IT Leadership	

GET THE MOST OUT OF YOUR TRAINING BUDGET

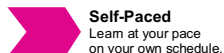|	
Training Passes	Save up to 20% when you purchase your seats for public courses in bulk. Your staff does not have to attend course(s) together. Click here to learn more.
Live, Virtual, or In-Person Team Training	Train a team all at once and save! On dates convenient to you; exclusively for your team; hosted live online or in-person by our expert instructor. Click here to get a quote.

If you have any questions, contact us at 1-888-273-PINK or email us at info@pinkelephant.com.
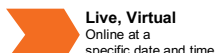
EDUCATION SCHEDULE-AT-A-GLANCE
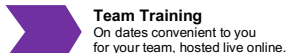## JULY – DECEMBER 2025

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COURSES		JUL	AUG	SEP	OCT	NOV	DEC
The integratedITSM™ System		Virtual Class (7-8)	Virtual Class (11-12)	Virtual Class (8-9)	Virtual Class (1-2)	Virtual Class (3-4)	Virtual Class (11-12)
integratedITSM™ Essentials		Virtual Class (21-23)	Virtual Class (18-20)	Virtual Class (15-17)	Virtual Class (14-16)	Virtual Class (11-13)	Virtual Class (8-10)
Lean IT Essentials			Virtual Class (18-19)		Virtual Class (22-23)		Virtual Class (15-16)
Agile Scrum Essentials		Virtual Class (14-15)			Virtual Class (1-2)		Virtual Class (1-2)
Organizational Change Management			Virtual Class (25-27)		Virtual Class (27-29)		
IT Business Relationship Manager			Virtual Class (12-14)		Virtual Class (6-8)		Virtual Class (8-10)
Value Stream Mapping			Virtual Class (6-7)			Virtual Class (17-18)	
IT Performance & Improvement Management		Virtual Class (30-31)		Virtual Class (29-30)			Virtual Class (17-18)
Enabling integratedITSM™ with DevOps, Agile & Lean				Virtual Class (9-10)			Virtual Class (10-11)
IT Business Leader			Virtual Class (12-13)			Virtual Class (10-11)	
Configuration Management Specialist		Virtual Class (28-29)		Virtual Class (22-23)		Virtual Class (19-20)	
Problem Management: Root Cause Analysis Specialist		Virtual Class (9-10)	Virtual Class (27-28)		Virtual Class (20-21)		Virtual Class (3-4)
Service Catalog Specialist		Virtual Class (16-17)			Virtual Class (8-9)		
IT Asset Management Essentials				Virtual Class (2-4)		Virtual Class (4-6)	
PinkMasterClass: Change Management – Process Maturity Workshop		Virtual Class (24)			Virtual Class (22)		
PinkMasterClass: Problem Management – Process Maturity Workshop				Virtual Class (2)			Virtual Class (2)
PinkMasterClass: The Major Incident Management Framework		Virtual Class (31)			Virtual Class (30)		
PinkMasterClass: What It Really Takes to Manage a Highly Integrated and Business-Focused Service Desk		Virtual Class (28)			Virtual Class (27)		

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DevOps Certification Courses		DevOps Engineer	DevOps Essentials	Site Reliability Engineer
Agile Certification Courses		Agile Scrum Developer	Agile Scrum Master	Agile Scrum Product Owner
Lean IT Certification Courses		Lean IT Kaizen	Lean IT Leadership	

CONFERENCES & SPECIAL EVENTS

Pink26 – February 16-19, 2026 – Bellagio, Las Vegas, NV	Summer Early Bird Offer Ends July 28

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