



Knowledge Translated Into Results

EDUCATION SCHEDULE-AT-A-GLANCE

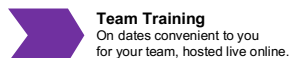
JULY – DECEMBER 2025



Self-Paced
Learn at your pace
on your own schedule.



Live, Virtual
Online at a
specific date and time.



Team Training
On dates convenient to you
for your team, hosted live online.

COURSES		JUL	AUG	SEP	OCT	NOV	DEC
The integratedITSM™ System		Virtual Class (7-8)				Virtual Class (3-4)	Virtual Class (11-12)
integratedITSM™ Essentials			Virtual Class (18-20)	Virtual Class (15-17)		Virtual Class (11-13)	Virtual Class (8-10)
Lean IT Essentials			Virtual Class (18-19)				Virtual Class (15-16)
Agile Scrum Essentials		Virtual Class (14-15)			Virtual Class (1-2)		Virtual Class (10-11)
Organizational Change Management			Virtual Class (25-27)		Virtual Class (27-29)		
IT Business Relationship Manager			Virtual Class (12-14)		Virtual Class (6-8)		Virtual Class (8-10)
Value Stream Mapping							Virtual Class (8-9)
IT Performance & Improvement Management		Virtual Class (30-31)		Virtual Class (29-30)			Virtual Class (17-18)
Enabling integratedITSM™ with DevOps, Agile & Lean							Virtual Class (10-11)
IT Business Leader						Virtual Class (13-14)	
Configuration Management Specialist		Virtual Class (28-29)					
Problem Management: Root Cause Analysis Specialist				Virtual Class (3-4)	Virtual Class (21-22)		Virtual Class (3-4)
Service Catalog Specialist		Virtual Class (16-17)			Virtual Class (8-9)		
IT Asset Management Essentials				Virtual Class (2-4)		Virtual Class (4-6)	
AI for ITSM					Virtual Class (27)	Virtual Class (17)	
PinkMasterClass: Change Management – Process Maturity Workshop					Virtual Class (22)		
PinkMasterClass: Problem Management – Process Maturity Workshop				Virtual Class (2)			Virtual Class (2)
PinkMasterClass: The Major Incident Management Framework		Virtual Class (31)			Virtual Class (30)		
AVAILABLE IN SELF-PACED FORMAT AND TEAM TRAINING ONLY							
DevOps Certification Courses		DevOps Engineer	DevOps Essentials	DevSecOps Specialist	Site Reliability Engineer		
Agile Certification Courses		Agile Scrum Developer	Agile Scrum Master	Agile Scrum Product Owner			
Lean IT Certification Courses		Lean IT Kaizen	Lean IT Leadership				
Artificial Intelligence Course		Artificial Intelligence (AI) Essentials					
EDUCATION EVENT							
Pink26 – 29th Annual International IT Service Management Conference & Exhibition February 16-19, 2026 – Bellagio, Las Vegas, NV						Last Early Bird Offer Ends November 3	
GET THE MOST OUT OF YOUR TRAINING BUDGET							
Training Passes	Save up to 20% when you purchase your seats for public courses in bulk. Your staff does not have to attend course(s) together. Click here to learn more.						
Live, Virtual, or In-Person Team Training	Train a team all at once and save! On dates convenient to you; exclusively for your team; hosted live online or in-person by our expert instructor. Click here to get a quote.						

If you have any questions, contact us at 1-888-273-PINK or email us at info@pinklephant.com.