

## Sample Agenda: DevOps

**This sample agenda is for those who want to take a specific DevOps focus.** There are numerous sessions dedicated to help you demystify DevOps and put you on the path to success.

We've created several sample agendas to address specific roles and areas of focus. Check our website for all of them. Do you want us to create a personalized agenda just for you? Call our Customer Service Team at 1-888-273-PINK. We're happy to help!

### Pre-Conference Courses – Choose from several options, including:

- Lean IT Kaizen – June 17-19, 2022
- Lean IT Essentials – June 18-19, 2022
- ITIL® 4 Foundation – June 18-19, 2022

### Sunday, June 19, 2022

Time	Session
8:45am – 1:00pm	<b>Pre-Conference Optimizer – Exclusive to Executive VIP Pass Holders</b> <i>Leading Transformational Change Requires a Full Stack Systems Integration Approach</i> <b>Troy DuMoulin</b> , Vice President, Research and Development, Pink Elephant
2:00pm – 5:00pm	<b>Pre-Conference Optimizer – Exclusive to Executive VIP and Platinum Pass Holders</b> <i>Leading With Gratitude: Eight Leadership Practices for Extraordinary Business Results</i> <b>Chester Elton</b> , “The Apostle of Appreciation”
5:15pm – 6:00pm	<b>Ask The ITIL Experts Q&amp;A – Open to all attendees</b> Facilitated by Matthew Bowles, Principal IT Management Consultant, Pink Elephant Panelists: Troy DuMoulin, Vice President, Research and Development, Pink Elephant Robin Hysick, Senior IT Management Consultant, Pink Elephant Jennifer Wels, Senior IT Management Consultant, Pink Elephant Barclay Rae, Consultant, Author, Podcaster and ITIL 4 Architect David Cannon, ITIL v3 and ITIL 4 Author, Executive Vice President, nfiniti3
5:30pm – 7:30pm	<b>Welcome Reception and Exhibition Showcase</b>

### Monday, June 20, 2022

Time	Session
7:15am – 8:15am	<b>Early Riser</b> <i>ITIL 4 Specialist: Drive Stakeholder Value – An Overview</i> <b>Charlie Miles</b> , Principal IT Management Consultant, Pink Elephant
8:30am – 10:10am	<b>Conference Welcome and Opening Remarks</b> <b>Keynote Address: Get Your Ship Together</b> <b>Michael Abrashoff</b> , Former Navy Commander, USS Benfold
10:30am – 11:30am	<b>Two options:</b> <b>Exclusive to Executive VIP and Platinum Pass Holders</b> <i>Anxiety at Work: 8 Strategies to Help Teams Build Resilience, Handle Uncertainty, and Get Stuff Done</i> <b>Chester Elton</b> , “The Apostle of Appreciation” Or, <b>Track 3</b> <i>15 Essential Practices for DevOps Success – Part One</i> <b>George Spalding</b> , Vice President & Executive Consultant, Pink Elephant
11:45am – 12:45pm	<b>Attend Networking Lunch or Concurrent Session:</b> <b>Track 4</b> <i>ITIL 4 Aligning Sustainability Objectives with Digital and IT Strategies</i> <b>Margo Leach</b> , Chief Product Officer, Axelos/PeopleCert

1:00pm – 2:00pm	<b>Attend Networking Lunch or Concurrent Session:</b> <b>Track 2</b> <i>Your Prince Has Come! Effective Project Management, the PRINCE2 Method</i> <b>Erin Smith</b> , Senior Regional Manager, Axelos/PeopleCert
2:15pm – 3:15pm	<b>Two options:</b> <b>Track 3</b> <i>I've Looked at DevOps from Both Sides Now – With No Illusions!</i> <b>George Spalding</b> , Vice President & Executive Consultant, Pink Elephant <b>Or,</b> <b>Exclusive to Executive VIP and Platinum Pass Holders</b> Ask the Pink Experts – Q&A Panel Discussion
3:35pm – 4:45pm	<b>Power Hour</b> <i>A Beginner's Guide to Quantum Computing</i> <b>Dr. Shohini Ghose</b> , Quantum Physicist & Computer Sciences Professor
5:00pm – 7:00pm	<b>Networking Reception and Exhibition Showcase Open</b>

**Tuesday, June 21, 2022**

<b>Time</b>	<b>Session</b>
7:15am – 8:15am	<b>Early Riser</b> <i>The Five Ideals of DevOps</i> <b>George Spalding</b> , Vice President & Executive Consultant, Pink Elephant
8:30am – 10:10am	<b>Opening Remarks</b> <b>Keynote Address: The Unicorn Project</b> <b>Gene Kim</b> , CTO, researcher, founder of IT Revolution and coauthor of <i>The Phoenix Project</i> , <i>The DevOps Handbook</i> and <i>The Unicorn Project</i>
10:30am – 11:30am	<b>Two options:</b> <b>Exclusive to Executive VIP Pass Holders</b> <i>IT Strategic Management Mastermind Session – Panel Discussion</i> <b>Or</b> <b>Track 3</b> <i>DevOps and Agile Project Management – The Brigham Young University Office of IT Way</i> <b>Russ Scadden</b> , Managing Director, Applications Engineering, Brigham Young University
11:45am – 12:45pm	<b>Attend Networking Lunch or Concurrent Session:</b> <b>Track 4</b> <i>ITIL 4 Digital Transformation Meets Real Life: How to Get the Best from Your Cloud Services</i> <b>Margo Leach</b> , Chief Product Officer, Axelos/PeopleCert
1:00pm – 2:00pm	<b>Attend Networking Lunch or Concurrent Session:</b> <b>Track 5</b> <i>ITSM Predictions: Future Trends vs. Present Reality</i> <b>Eric Wrazen</b> , Product Manager, Sherweb
2:15pm – 3:15pm	<b>Track 3</b> <i>15 Essential Practices for DevOps Success – Part Two</i> <b>George Spalding</b> , Vice President & Executive Consultant, Pink Elephant
3:35pm – 4:45pm	<b>Power Hour</b> <i>Ask Me Anything: What Service Management and ITIL Practitioners Need to Know about DevOps to Stay Relevant</i> <b>Gene Kim</b> , CTO, Researcher, Founder of IT Revolution, and Co-author of <i>The Phoenix Project</i> , <i>The DevOps Handbook</i> , and <i>The Unicorn Project</i>
6:00pm – 8:00pm	<b>Networking Party</b>

**Wednesday, June 22, 2022**

<b>Time</b>	<b>Session</b>
7:15am – 8:15am	<b>Early Riser</b> <i>The Key Roles of SLIs, SLOs, SLAs, and Error Budgets within DevOps</i> <b>George Spalding</b> , Vice President & Executive Consultant, Pink Elephant
8:30am – 10:10am	<b>Closing Remarks</b> <b>Keynote Address: Five Steps to Make the Impossible Possible</b> <b>Ben Nemtin</b> , Best-selling Author
10:30am – 11:30am	<b>Track 3</b> <i>Ask the DevOps &amp; Agile Experts – Q&amp;A Panel Discussion</i> Facilitated by David Ratcliffe, President, Pink Elephant Panelists: George Spalding, Vice President & Executive Consultant, Pink Elephant Troy DuMoulin, Vice President, Research & Development, Pink Elephant Russ Scadden, Managing Director, Application Engineering, Brigham Young University
11:30am – 1:00pm	<b>Networking Lunch</b>
1:00pm – 3:45pm	<b>Half-Day Workshop</b> <i>The DevOps Engineer</i> <b>George Spalding</b> , Vice President & Executive Consultant, Pink Elephant
3:45pm	<b>Conference Ends</b>

**Post-Conference Courses – Choose from several options, including:**

- ITIL 4 Foundation – June 23-24, 2022
- Agile Scrum Essentials – June 23-24, 2022