

Sample Agenda: Lean, Agile & DevOps: The Three Musketeers

We've created several "Sample Agendas" to address specific roles and areas of focus. Check our website for all of them!

Lean IT, Agile and DevOps continue to play a major role in transformation initiatives in many organizations. This sample agenda will help you understand what each one REALLY means and how they enable your organization to be more productive, efficient, and business focused.

Do you want us to create a personalized agenda just for you? Call our Customer Service Team at 1-888-273-PINK. We're happy to help.

Pre-Conference Courses – choose from one of the following:

- ITIL® 4 Foundation– February 15-17, 2019
- Lean IT Foundation – February 16-17, 2019

Sunday, February 17, 2019

Time	Session
4:00pm - 5:00pm	Pre-Conference Optimizer <i>DevOps Optimizer: DevOps Explained (Really!)</i> Graham Furnis , Management Consultant, Pink Elephant
5:00pm - 7:00pm	Welcome Reception & Exhibition Showcase

Monday, February 18, 2019

Time	Session
7:15am - 8:15am	Early Riser Session <i>Agile Scrum Optimizer: How To Accelerate Speed & Business Value</i> Matthew Bowles , Director Of Professional Services, Pink Elephant
8:30am - 10:10am	Conference Welcome & Opening Remarks Keynote Address: Make Your Bed: Little Things That Can Change Your Life...And Maybe The World Admiral William H. McRaven , USN (Ret.)
10:30am - 11:30am	Track 3 <i>Who Really Is The Voice Of The Customer?</i> Cathy Kirch , Former President, itSMF USA
11:45am - 12:45pm	Track 8 <i>DevOps Is Not Enough</i> Richard Knaster , SAFe Fellow, Methodologist & Principal Consultant, Scaled Agile, Inc.
1:00pm - 2:00pm	Track 8 <i>Best Practices In Service Management Integration</i> Andrew Pritchard , Director Of Marketing, Perspectium
2:15pm - 3:15pm	Track 3 <i>Top 5 Skills For Lean Leaders</i> Gary Case , Principal Consultant, Pink Elephant
3:35pm - 4:45pm	Power Hour! <i>15 Essential Practices For DevOps Success - Part 1</i> George Spalding , Executive Vice President, Pink Elephant
5:00pm - 7:30pm	Networking Reception



Tuesday, February 19, 2019

Time	Session
7:15am - 8:15am	Early Riser Session <i>Understanding & Applying Organizational Change Management</i> Robin Hysick , Organizational Development Advisor, Pink Elephant
8:30am - 10:10am	Keynote Address: Building World Class Teams: The 8 Essential Elements Of Human Synergy Robyn Benincasa
10:30am - 11:30am	Track 5 <i>Earn Your Wings: A New Approach To DevOps & Change Governance</i> Bianca Swartz , Infrastructure Lead, Group Technology, Standard Bank Of South Africa
11:45am - 12:45pm	Track 8 <i>Are You Making These Three Data Privacy Mistakes?</i> Christopher T. Kuhn , COO & Member Of The Board, OTRS
1:00pm - 2:00pm	Track 8 <i>Enterprise Risk Management In Action: Beavers, Dams, Drones & Discipline!</i> Chad Evans , Vice President Of Corporate Services, Ontario Northland
2:15pm - 3:15pm	Track 3 <i>Summer Is Coming! Achieving Leaner Incident Management By Using Value Stream Mapping</i> Gabriel Lopez , Program Manager IMS Global Service Quality, Dell EMC
3:35pm - 4:45pm	Power Hour! <i>The Future Is Built On ITIL – Welcome To The Future</i> Mark Basham , CEO, AXELOS Roman Jouravlev , ITSM Portfolio Development Manager, AXELOS
5:00pm - 7:00pm	Networking Reception

Wednesday, February 20, 2019

Time	Session
7:15am - 8:15am	Early Riser Session <i>The Agile Manifesto: 21st Century Project Management</i> George Spalding , Executive Vice President, Pink Elephant
8:30am - 10:10am	Keynote Address: IT Leadership Lessons Learned From “Back To The Future” David Ratcliffe , President, Pink Elephant, George Spalding , Executive Vice President, Pink Elephant, Troy DuMoulin , VP, Research & Development, Pink Elephant Closing Remarks & IT Excellence Awards Presentation: Case Study Of The Year
10:30am - 11:30am	Track 5 <i>DevOps & ITIL’s Release Management: A Rose By Any Other Name...</i> Graham Furnis , Management Consultant, Pink Elephant
1:00pm - 3:45pm	Half-Day Workshops <i>15 Essential Practices For DevOps Success</i> George Spalding , Executive Vice President, Pink Elephant
3:45pm	Conference Ends

Post-Conference Courses – choose from one of the following:

- DevOps Essentials – February 21-23, 2019
- Organizational Change Management Foundation – February 21-23, 2019
- Integrated Service Management Essentials – February 21-22, 2019
- DevOps Leadership – February 21-23, 2019
- ITIL 4 Foundation – February 21-23, 2019
- Lean IT Leadership – February 21-23, 2019

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