®PINK
Knowledge Translated Into Results

Sample Agenda: Senior IT Leadership

We've created several "Sample Agendas" to address specific roles and areas of focus. Check our website for all of them!

Sessions by forward-thinking IT leaders and business experts will provide best practices and proven and practical how-tos for effectively managing and leading people through the process of organizational and cultural change.

Do you want us to create a personalized agenda just for you? Call our Customer Service Team at 1-888-273-PINK. We're happy to help.

Pre-Conference Courses – choose from one of the following:

- ITIL® 4 Foundation– February 15-17, 2019
- Lean IT Foundation – February 16-17, 2019

Sunday, February 17, 2019

Time	Session
4:00pm - 5:00pm	**Pre-Conference Optimizer** *Leadership Optimizer: The Lean IT Leader* **Troy DuMoulin**, VP, Research & Development, Pink Elephant
5:00pm - 7:00pm	**Welcome Reception & Exhibition Showcase**

Monday, February 18, 2019

Time	Session
7:15am - 8:15am	**Early Riser Session** *Leading Change Best Practices* **Gary Case**, Principal Consultant, Pink Elephant
8:30am - 10:10am	**Conference Welcome & Opening Remarks** **Keynote Address**: *Make Your Bed: Little Things That Can Change Your Life…And Maybe The World* **Admiral William H. McRaven**, USN (Ret.)
10:30am - 11:30am	**Track 2** *Model Services: An Architecture Driven Approach To Improving Service Performance* **James Jones**, The Boeing Company
11:45am - 12:45pm	**Track 8** *Breathing New Life Into Knowledge Management With Self-Help Technology* **Evan Carlson**, VP Of Business Development & Strategy, EasyVista
1:00pm - 2:00pm	**Track 8** *The Cold Hard Facts Of Process* **David Mainville**, CEO & Co-Founder, Navvia
2:15pm - 3:15pm	**Track 9** *"I Said Thank You! What More Do They Want?" The 5 Languages Of Appreciation That Will Transform Your Workplace Culture* **Karen Tierney**, ITSM Senior Analyst, Corning Incorporated; Certified Facilitator, *The 5 Languages Of Appreciation In The Workplace*
3:35pm - 4:45pm	**Power Hour** *The Great IT Gig In The Sky* **David Ratcliffe**, President, Pink Elephant
5:00pm - 7:30pm	**Networking Reception**

Tuesday, February 19, 2019

Time	Session
7:15am - 8:15am	**Early Riser Session** *OCM Optimizer: Understanding & Applying Organizational Change Management* **Robin Hysick**, Organizational Development Advisor, Pink Elephant
8:30am - 10:10am	**Keynote Address:** *Building World Class Teams: The 8 Essential Elements Of Human Synergy* **Robyn Benincasa**
10:30am - 11:30am	*Track 2* *Lessons In Leadership: A Service Integration Journey* **Marty Williams**, Vice President Of Technology, NIC Inc.
11:45am - 12:45pm	**Track 8** *Are You Making These Three Data Privacy Mistakes?* **Christopher T. Kuhn**, COO & Member Of The Board, OTRS
1:00pm - 2:00pm	**Track 8** *Enterprise Risk Management In Action: Beavers, Dams, Drones & Discipline* **Chad Evans**, Vice President Of Corporate Services, Ontario Northland
2:15pm - 3:15pm	**Track 2** *The 5 Keys To Unlock Successful IT Transformation* **Don Ruse**, Partner, Axiom Consulting Partners
3:35pm - 4:45pm	**Power Hour!** *Work With Me: The 8 Blind Spots Between Men & Women In Business* **David Ratcliffe**, President, Pink Elephant
5:00pm - 7:00pm	**Networking Reception**

Wednesday, February 20, 2019

Time	Session
7:15am - 8:15am	**Early Riser Session** *Wheels Of Fire* **Jack Probst**, Principal Consultant, Pink Elephant
8:30am - 10:10am	**Keynote Address:** *IT Leadership Lessons Learned From "Back To The Future"* **David Ratcliffe**, President, Pink Elephant, **George Spalding**, Executive Vice President, Pink Elephant, **Troy DuMoulin**, VP, Research & Development, Pink Elephant **Closing Remarks & IT Excellence Awards Presentation:** Case Study Of The Year
10:30am - 11:30am	**Trask 2** *Jazz Up IT Leadership Structures & Systems to Accelerate Value* **Troy DuMoulin**, VP, Research & Development, Pink Elephant
1:00pm - 3:45pm	**Half-Day Workshops** *Lean Leadership – Establishing A Culture Of Engagement, Accountability & Execution* **Troy DuMoulin**, VP, Research & Development, Pink Elephant
3:45pm	**Conference Ends**

Post-Conference Courses – choose from one of the following:

- DevOps Essentials – February 21-23, 2019
- Organizational Change Management Foundation – February 21-23, 2019
- Integrated Service Management Essentials – February 21-22, 2019
- DevOps Leadership – February 21-23, 2019
- ITIL 4 Foundation – February 21-23, 2019
- Lean IT Leadership – February 21-23, 2019

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