## 23<sup>rd</sup> Annual IT Service Management Conference & Exhibition Pink19 – February 17-20, 2019



## Sample Agenda: Take Action With DevOps!

We've created several "Sample Agendas" to address specific roles and areas of focus. Check our website for all of them!

Do you want us to create a personalized agenda just for you? Call our Customer Service Team at 1-888-273-PINK. We're happy to help.

This Sample Agenda is for those who want to take a specific "DevOps" focus. There are numerous sessions dedicated to help you demystify DevOps and put you on the path to success!

#### Pre-Conference Courses – choose from one of the following:

- ITIL® 4 Foundation

  February 15-17, 2019
- Lean IT Foundation February 16-17, 2019

#### Sunday, February 17, 2019

Time	Session
4:00pm - 5:00pm	Pre-Conference Optimizer
	DevOps Optimizer: DevOps Explained (Really!)
	Graham Furnis, Management Consultant, Pink Elephant
5:00pm - 7:00pm	Welcome Reception & Exhibition Showcase

## Monday, February 18, 2019

Time	Session
7:15am - 8:15am	Early Riser Session
	Leading Change: Best Practices
	Gary Case, Principal Consultant, Pink Elephant
8:30am - 10:10am	Conference Welcome & Opening Remarks
	Keynote Address: Make Your Bed: Little Things That Can Change Your LifeAnd Maybe The
	World
	Admiral William H. McRaven, USN (Ret.)
10:30am - 11:30am	Track 5
	DevOps Is Going To FailUnless
	Paul Wilkinson, Director & Co-Founder, GamingWorks
11:45am - 12:45pm	Track 8
	DevOps Is Not Enough
	Richard Knaster, SAFe Fellow, Methodologist & Principal Consultant, Scaled Agile Inc.
1:00pm - 2:00pm	Track 8
	ITSM & IT Asset Management: A Key Partnership
	Ed Perez, Senior ITSM Consultant, Axios Systems
2:15pm - 3:15pm	Track 5
	DevOps, Antifragile Or SRE – One From Column A, One From?
	George Spalding, Executive Vice President, Pink Elephant
3:35pm - 4:45pm	Power Hour!
	15 Essential Practices For DevOps Success – Part 1
	George Spalding, Executive Vice President, Pink Elephant
5:00pm-7:30pm	Networking Reception

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## Tuesday, February 19, 2019

Time	Session
7:15am - 8:15am	Early Riser Session
	ITIL – Get Your Update Here!
	Troy DuMoulin, VP, Research & Development, Pink Elephant
8:30am - 10:10am	<b>Keynote Address:</b> Building World Class Teams: The 8 Essential Elements Of Human Synergy
	Robyn Benincasa
10:30am - 11:30am	Track 5
	Earn Your Wings: A New Approach To DevOps & Change Governance
	Bianca Swartz, Infrastructure Lead, Group Technology, Standard Bank Of South Africa
11:45am - 12:45pm	Track 8
	IT Incident Response Automation: IT's Time To (Re)gain Control Of Your Performance
	Vincent Geffray, Senior Director Of Product Marketing, Everbridge
1:00pm - 2:00pm	Track 8
	The Next Evolution Of ITSM: Cognitive Service Desk
	Peter Adams, Senior Director Product Marketing, BMC Software
2:15pm - 3:15pm	Track 5
	DevOps: The Full Stack Approach
	Graham Furnis, Management Consultant, Pink Elephant
3:35pm - 4:45pm	Power Hour!
	15 Essential Practices For DevOps Success – Part 2
	George Spalding, Executive Vice President, Pink Elephant
5:00pm - 7:00pm	Networking Reception

## Wednesday, February 20, 2019

Time	Session
7:15am - 8:15am	Early Riser Session
	The Agile Manifesto: 21st Century Project Management
	George Spalding, Executive Vice President, Pink Elephant
8:30am - 10:10am	Keynote Address: IT Leadership Lessons Learned From "Back To The Future"
	David Ratcliffe, President, Pink Elephant, George Spalding, Executive Vice President, Pink
	Elephant, Troy DuMoulin, VP, Research & Development, Pink Elephant
	Closing Remarks & IT Excellence Awards Presentation: Case Study Of The Year
10:30am - 11:30am	Track 5
	The DevOps "Health Check"
	George Spalding, Executive Vice President, Pink Elephant
1:00pm - 3:45pm	Half-Day Workshops
	Integrated Service Management – An Overview
	Charlie Miles, Principal Consultant, Pink Elephant
3:45pm	Conference Ends

#### Post-Conference Courses – choose from one of the following:

- DevOps Essentials February 21-23, 2019
- Organizational Change Management Foundation February 21-23, 2019
- Integrated Service Management Essentials February 21-22, 2019
- DevOps Leadership February 21-23, 2019
- ITIL 4 Foundation February 21-23, 2019
- Lean IT Leadership February 21-23, 2019

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