



Pink17 – Customized Agenda: DevOps

This agenda represents one of many options for those who have interest in DevOps and key related subjects. The conference program includes 12 tracks with over 120 sessions, which can be personally customized to fit your specific interests and organizational needs.

Pre- and post-conference courses are also available. These cover a wide range of subjects and management perspectives. Visit our conference website at www.pinkelephant.com to view the full conference program, including session descriptions and course outlines.

Pre-Conference Courses: February 15-19, 2017	
Choose from 9 courses. We recommend these options for DevOps and key related subjects:	
<ul style="list-style-type: none"> • Lean IT Foundation – February 18-19 • Agile Scrum Foundation – February 18-19 • Certified Agile Service Manager – February 17-19 	
Date & Time	Track & Session
Sunday, February 19, 2017	
4:00 p.m. - 5:00 p.m.	Sunday Optimizer <i>What IT Managers Need To Know About Agile Scrum Certification</i> Matthew Bowles , Director Of Professional Services, Pink Elephant
5:00 p.m. - 7:00 p.m.	Welcome Reception: Exhibition Showcase Open
Monday, February 20, 2017	
7:15 a.m. - 8:15 a.m.	Breakfast Club <i>A Five Stage Model For How Organizations Adopt DevOps</i> Rob England , The IT Skeptic
8:30 a.m. - 10:10 a.m.	Conference Welcome & Opening Remarks Opening Keynote: On The Edge: Leadership Lessons From Mount Everest Alison Levine , Author & First American Women’s Everest Expedition Team Captain
10:30 a.m. - 11:30 a.m.	Track 1 – IT Leadership <i>Lean Leadership – An Essential Element Of DevOps Teams</i> Mike Orzen , President, Mike Orzen & Associates
11:45 a.m. - 12:45 p.m.	Track 6 – DevOps <i>Agile, Lean & DevOps: Working Together To Increase ITSM Efficiency</i> Troy DuMoulin , VP, Research & Development, Pink Elephant
1:00 p.m. - 2:00 p.m.	Track 9 – Tools & Technology <i>Best Practices For A Service Catalog Implementation Success</i> Kevin Smith , SVP, Strategic Initiatives, HEAT Software
2:15 p.m. - 3:15 p.m.	Track 6 – DevOps <i>Accelerating ITSM With A Lean & DevOps Mindset</i> Paul Henell , VP IT Service Management, Prudential Insurance Group
3:45 p.m. - 4:45 p.m.	Power Hour <i>The 7 Deadliest Workplace Communication Sins</i> Skip Weisman , Weisman Success Resources, Inc.
5:00 p.m. - 7:30 p.m.	Networking Reception

Tuesday, February 21, 2017	
7:15 a.m. - 8:15 a.m.	Breakfast Club <i>Get Out Of The Way: Moving From Change Control To Change Facilitation</i> Rob England , The IT Skeptic
8:30 a.m. - 10:10 a.m.	Keynote Address: Full Of Heart: My Story Of Survival, Strength & Spirit J.R. Martinez , Author, US Army Veteran, Advocate IT Excellence Awards Presentations
10:30 a.m. - 11:30 a.m.	Track 8 – Pink Think Tank <i>DevOps Principles & Practices: A Leadership Perspective</i> Troy DuMoulin , VP, Research & Development, Pink Elephant
11:45 a.m. - 12:45 p.m.	Track 2 – IT Strategic Management <i>Learning From Failure – Is It Possible?</i> Jack Probst , Principal Consultant, Pink Elephant
1:00 p.m. - 2:00 p.m.	Track 7 – Organizational Change Management <i>Leading Change: Kotter's 8-Step Model</i> Gary Case , Principal Consultant, Pink Elephant
2:15 p.m. - 3:15 p.m.	Track 8 – Pink Think Tank <i>Behavioral Science: Creating High Performance Teams With DevOps Behavior</i> Dave van Herpen , Management Consultant, Enterprise Agility & DevOps, Sogeti Nederlands B.V
3:45 p.m. – 4:45 p.m.	Power Hour <i>Moose On The Table: Fostering Courageous Conversations To Address Communication Breakdowns</i> Jim Clemmer , President, Clemmer Group
6:00 p.m. - 9:00 p.m.	PinkCAFÉ & PinkPATIO
Wednesday, February 22, 2017	
7:15 a.m. - 8:15 a.m.	Breakfast Club <i>What DevOps Means For ITSM In An Enterprise</i> Rob England , The IT Skeptic
8:30 a.m. - 10:10 a.m.	Keynote Address: Leading & Managing Change In The New Reality Eric Boles , President, Game Changers Inc. IT Excellence Award Presentation: Case Study Of The Year
10:30 a.m. - 11:30 a.m.	Track 6 – DevOps <i>The Toolsmiths: The Changing Roles In IT Operations</i> Rob England , The IT Skeptic
1:00 p.m. - 3:45 p.m.	Track 12 – Half-Day Workshops <i>Agile Process Improvement</i> Robin Hysick , Management Consultant, Pink Elephant
4:00 p.m.	Conference Ends
Post-Conference Courses: February 23-25, 2017	
Choose from 6 courses. Our recommended options for DevOps and key related subjects:	
<ul style="list-style-type: none"> • DevOps Foundation – February 23-25 • Lean IT Kaizen – February 23-25 • Lean IT Leadership – February 23-25 	

Note: Sessions and courses are subject to change. Please visit our website for the latest updates to the conference schedule.