



## Release & Deployment Management PinkVERIFY™

RELEASE	General Criteria
RDM-11-G-001	Does the tool use ITIL 2011 Edition process terms and align to ITIL 2011 Edition workflows and process integrations? -----
RDM-11-G-002	Does the tool have security controls in place to allow only authorized staff and users to view, open, modify, authorize and close records based on their role? -----
RDM-11-G-003	Does the tool support designating fields as mandatory? -----
RDM-11-G-004	Does the tool provide out-of-the-box reports and facilitate flexible (ad hoc) report generation? -----
RDM-11-G-005	Does the tool facilitate the production of management reports from historical records? -----
RDM-11-G-006	Does the tool provide an audit trail for record information and updates? For example: IDs of individuals or groups opening, updating and closing records; dates and times of status and activities updates, types of activities -----
RDM-11-G-007	Does the tool automate notification and escalation to keep IT and users informed of potential issues or progress? -----
RDM-11-G-008	Does the tool provide facilities within the tool database for archiving closed records? -----



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RELEASE	Core Criteria
RDM-11-C-001	Does the tool automatically create a distinct and unique identifier and number for each authorized Release, and maintain the relationship with the associated Request for Change? -----
RDM-11-C-002	Does the tool automate the date and time of the Release registration and activity updating throughout the lifecycle of the Release Record? -----
RDM-11-C-003	Does the tool facilitate the monitoring and tracking of the lifecycle statuses of Release and Deployment Management? For example: planning, building, testing, deployment, implementing, closing -----
RDM-11-C-004	Does the tool facilitate the monitoring and tracking of the activity statuses within the Release and Deployment lifecycle? -----
RDM-11-C-005	Does the tool facilitate the scheduling of the lifecycle Release and Deployment activities? For example: planning, building, testing, quality assurance, deployment, training, implementing -----
RDM-11-C-006	Does the tool facilitate the establishment and governance of Release readiness criteria by Release type? For example: visible workflow status of established tasks or auditable requirements (including policies, regulations, standards) which support the decision process for determining if all release requirements have been met for deployment approval -----
RDM-11-C-007	Does the Release Record have a field or fields to record Release risk assessment results and rating? -----



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RELEASE	Core Criteria
RDM-11-C-008	Does the tool enable the building, bundling and scheduling of different types of Release packages for deployment? For example: Major Release, Significant Release, Minor Release, or Emergency Release with associated workflows -----
RDM-11-C-009	Does the tool facilitate the identification and control of all aspects of a release package such as software, hardware, documentation, training requirements, etc.? -----
RDM-11-C-010	Does the tool facilitate Release and Deployment roll-out planning? For example: an internal project planning system / program or integration with external project planning system / tool -----
RDM-11-C-011	Does the tool facilitate the enforcement and coordination of Service validation and testing activities? -----
RDM-11-C-012	Does the tool facilitate the monitoring and tracking of the Release distribution and installation? For example: detailed checklist of all technologies and locations -----
RDM-11-C-013	Does the tool facilitate the management and tracking of software licenses? For example: record of licenses with links to required licensing contracts / agreements -----
RDM-11-C-014	Does the tool have the ability to create and maintain the links to Release and Deployment documentation? For example: Release and Deployment Plans, Installation Instructions and Manuals, Training documentation -----



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RDM-11-C-015	Does the tool facilitate the management of the rollback of release packages to previous versions? -----
RDM-11-C-016	Does the tool facilitate the control and management of Release and Deployment success and failure criteria throughout the lifecycle and activity workflow? For example: when resource and documentation criteria are met proceed to next step; when resource and documentation criteria are not met a failed condition is raised and progress to next step cannot be made -----
RDM-11-C-017	Does the tool facilitate the versioning of Release components and packages? -----
RDM-11-C-018	Does the tool facilitate the definition, creation and versioning of structured Release & Deployment models? -----
RDM-11-C-019	Do Release & Deployment Models facilitate management control of the release &/or deployment environments, schedules, and all roles & responsibilities? -----
RDM-11-C-020	Do Release & Deployment Models facilitate Change Evaluation of Service Validation & Testing? -----
RDM-11-C-021	Do Release & Deployment Models facilitate the management and application of acceptance criteria, checklists and handover activities? -----
RDM-11-C-022	Does the tool provide customisable templates for Release & Deployment Model? -----



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RELEASE	Core Criteria
RDM-11-C-023	Does the tool accommodate service test models? -----



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RELEASE	Integration Criteria
RDM-11-I-001	Does the tool integrate with a Configuration Management System (and CMDBs) to gather, validate and graphically illustrate required information for release builds and deployment activities? -----
RDM-11-I-002	Does the tool facilitate the update of the CMDB with new version and CI information after the deployment of a Release? -----
RDM-11-I-003	Does the tool integrate with a Configuration Management System (and CMDBs) to support and maintain the relationship of Release Records to associated CI Records? -----
RDM-11-I-004	Does the tool integrate with a Configuration Management System (and CMDBs) to record the status and track CI Records associated with hardware components that are decommissioned, transferred or disposed as part of the Release? -----
RDM-11-I-005	Does the tool facilitate integration with Change Management to enable the creation and maintenance of the linked relationships between Release Record(s) and associated Change Records? -----
RDM-11-I-006	Does the tool integrate with Change Management to ensure that a Release is approved before scheduling for distribution and implementation? -----
RDM-11-I-007	Does the tool facilitate user-defined Release closure categories, which can link to Change closure categories? -----



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RELEASE	Integration Criteria
RDM-11-I-008	Does the tool integrate with Financial Management and or Asset Management systems to provide financial controls and information? For example: fund availability, contract and license information -----
RDM-11-I-009	Does the tool integrate with discovery tools to provide an automated baseline “snapshot” of the pre-release environment for planning purposes? -----
RDM-11-I-010	Does the tool incorporate or integrate with a Definitive Media Library (DML) to support release planning and deployment? -----
RDM-11-I-011	Does the tool integrate with provisioning processes / systems to support workflow integration for Release and Deployment provisioning activities? For example: initiating purchase request or order for hardware and software -----
RDM-11-I-012	Does the tool integrate with inventory / asset, and provisioning or receiving processes / systems to ensure all Release components are available? For example: components in stock, components purchased and received -----