FOR IMMEDIATE RELEASE

ITIL® Service Offerings & Agreements Course Now Available In

Self-Paced Online Format

New Delivery Method Available From March 3, 2015

Burlington, ON – March 3, 2015 – Today, Pink Elephant announced the release of their popular ITIL Service Offerings & Agreements Course in a self-paced online format. The course is the final ITIL Intermediate Certification Course to be adapted into a self-paced format.

The new self-paced online intermediate course features a variety of learning tools to assist students in reaching a complete knowledge of key ITIL processes surrounding the development of service offerings and agreements. These tools include audio/visual and PowerPoint decks that cover all syllabus content, at-a-glance course progress, over 200 quiz review questions with automated scoring, and much more.

The self-paced format is a popular and convenient choice for many as it boasts many benefits including:

- No travel expenses; learn from your home or office
- No distractions – learn where you feel most comfortable, where you may not be distracted by others that a classroom setting can bring
- Time efficient – 24/7 availability so you can learn anytime – allowing you to learn at your own pace
- Comprehensive – accredited courseware covers all areas of the ITIL Intermediate course syllabus
- Secure – unique sign-on assures that you can track your course progress and sample exam results
- Available anywhere there is internet access – at home, in the office, on the road
- Continual review – six months of access to the course material so you can review key concepts

For more details about the course, visit our website, or call us at 1-888-273-PINK.

About Pink Elephant

With a pioneering 30 year history, Pink Elephant is a global leader in IT Service Management education, consulting and conferences. Pink Elephant also offers a vast
array of products and services, such as business simulation workshops and online implementation tools, to help CIOs and IT organizations meet business goals.

For more information and to check out our full list of products and services, visit pinkelephant.com and follow Pink Elephant on Twitter: @theitilexerts

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