

### Cursos y Eventos

días    ENERO    FEBRERO    MARZO    ABRIL    MAYO    JUNIO

## Foundation Level Certification

ITIL V3 Foundations	3 días	México 26-28	México 23-25	México 23-25 Guadalajara 16-18	México 27-29	México 25-27	México 27-29 Guadalajara 22-24
Online Instructor- Led Course	4 días	4 días de clases en línea con su instructor, desde la comodidad de su oficina		México 1-4		Puebla 11-13	México 7-10
Online Self-Paced Course		Esta modalidad le ofrece hacer más eficientes sus tiempos, en formatos individuales de aprendizaje y la obtención de la certificación acorde a sus necesidades, en donde sea y a su ritmo desde la comodidad de su casa u oficina.					
COBIT® Fundamentals	3 días		México 21-23	Monterrey 28-30		México 25-27	Guadalajara 8-10
ISO/IEC 20000 Essentials	3 días	México 12-14		Guadalajara 23-25			Monterrey 13-15
Project Management Fundamentals	2 días	México 17-18		México 7-8		México 30-31	
Fundamentos ISO/IEC 27001:2005	3 días	México 26-28	Monterrey 23-25		México 6-8		
MAAGTIC Model Foundations	3 días		México 14-16			México 2-4	

## Practitioner Level Certification

How To Define & Implement Processes According to ITIL Best Practices	3 días		México 2-4	Monterrey 2-4	Guadalajara 6-8		
How To Define & Implement a CMDB According to ITIL Best Practices	2 días			México 28-29			
How To Define & Implement a Service Catalog According to ITIL Best Practices	3 días		Monterrey 2-4			México 4-6	
How To Define & Implement a Service Desk According To ITIL Best Practices	3 días						
Measuring, Reporting & Improving The IT Infrastructure According To ITIL Best Practices	2 días						
How To Successfully Integrate External Suppliers With Supplier Management According To ITIL Best Practices	2 días				México 4-5		
COBIT® Implementation Workshop	3 días		México 02-04			León 4-6	
ITIL Practitioner: Operational Support & Analysis (OSA)	5 días	México 17-21	Guadalajara 14-18	Monterrey 14-18		León 16-20	
ITIL Practitioner: Release Control & Validation (RCV)	5 días		México 21-24	Guadalajara 28-1	Monterrey 25-29		León 20-24
ITIL Practitioner: Service Offerings & Agreements (SOA)	5 días			México 14-18	Guadalajara 11-15	Monterrey 30-3	
ITIL Practitioner: Planning, Protection & Optimization (PPO)	5 días					México 23-27	Guadalajara 20-24
Auditor Interno ISO/IEC 27001:2005	3 días		México 2-4			León 4-6	
Análisis de Riesgos ISO/IEC 27001:2005	2 días			México 30-31		México 26-27	
Intensivo Implementador ISO/IEC 27001:2005	5 días		México 14-18			México 2-6	
Advanced Project Manager (APM) (Curso Sabatino, 40 hrs.)	7 días		Mex. 12, 19, 26,	5, 12, 26	y 2	14, 21, 28	4, 11, 18 y 25
Project Management Application Workshop (Curso Sabatino, 16 hrs.)	3 días				Mex. 30	7 y 14	
Project Planning & Controlling (Using MS Project, Curso Sabatino, 16 hrs.)	3 días					Mex. 28,	4 y 11
PM Certification Workshop (Curso Sabatino, 12hrs.)	2 días					Mex. 18 y 25	

## Manager Level Certification

ITIL Manager: Service Strategy (SS)	4 días		México 8-11	Guadalajara 22-25	Monterrey 12-15		
ITIL Manager: Service Design (SD)	4 días			México 28-31		Guadalajara 17-20	Monterrey 14-17
ITIL Manager: Service Transition (ST)	4 días				México 12-15		
ITIL Manager: Service Operation (SO)	4 días					México 17-20	
ITIL Manager: Continual Service Improvement (CSI)	4 días						México 7-10

## Expert Level Certification

Managing Across The Lifecycle	5 días			México 28-1			
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## Executive Workshops

Seminario de Estrategia de ITSM para Ejecutivos	2 días						
Strategic Overview MAAGTIC Model* (Estrategico - Directivo)	4 horas		México 28		México 29		México 30

## Simulators and Skills

Apollo 13 IT Service Management Simulation Game**	1 día				México 15		México 17
Pole Star IT Service Management Simulation Game**	1 día					México 20	
Communication in a Project Environment	2 día	México 12 y 15	México 19 y 26	México 2 y 12		México 7 y 14	México 4 y 11
Overview MAAGTIC Model* (Táctico - operativo)		México 29		México 31		México 27	

## Eventos

Public Overviews		26	17	24		26	22
Conferencias de IT Service Management			Las Vegas 20-23				México 15-17

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## Cursos

Precios  
USD

### Foundation Level Certification

ITIL V3 Foundations		3 días	\$1,695
Online Self-Paced Course		NA	\$475
ITIL V3 Foundations Online Instructor- Led Course		4 días	\$1,495
COBIT® Fundamentals		3 días	\$1,495
ISO/IEC 20000 Essentials		3 días	\$1,395
Project Management Fundamentals	<b>NUEVO</b>	2 días	\$300
Fundamentos ISO/IEC 27001:2005	<b>NUEVO</b>	3 días	\$1,695
MAAGTIC Model Foundations*	<b>NUEVO</b>	3 días	\$1,695

### Practitioner Level Certification

How To Define & Implement Processes According to ITIL Best Practices**		3 días	\$1,695
How To Define & Implement a CMDB According to ITIL Best Practices**		2 días	\$1,395
How To Define & Implement a Service Catalog According to ITIL Best Practices**	<i>Government Complementary Guidance Course</i>	3 días	\$1,695
How To Define & Implement a Service Desk According To ITIL Best Practices**		3 días	\$1,695
Measuring, Reporting & Improving The IT Infrastructure According To ITIL Best Practices**		2 días	\$1,695
How To Successfully Integrate External Suppliers With Supplier Management According To ITIL Best Practices**	<b>NUEVO</b>	2 días	\$1,395
COBIT® Implementation Workshop*		3 días	\$1,395
Intermediate: Operational Support & Analysis (OSA)	<i>Official ITIL V3 Capability Certification</i>	5 días	\$2,695
Intermediate: Release Control & Validation (RCV)	<i>Official ITIL V3 Capability Certification</i>	5 días	\$2,695
Intermediate: Service Offerings & Agreements (SOA)	<i>Official ITIL V3 Capability Certification</i>	5 días	\$2,695
Intermediate: Planning, Protection & Optimization (PPO)	<i>Official ITIL V3 Capability Certification</i>	5 días	\$2,695
Auditor Interno ISO/IEC 27001:2005	<i>Information Security Management Certification</i>	<b>NUEVO</b> 3 días	\$1,695
Análisis de Riesgos ISO/IEC 27001:2005	<i>Information Security Management Certification</i>	<b>NUEVO</b> 2 días	\$1,695
Intensivo Implementador ISO/IEC 27001:2005	<i>Information Security Management Certification</i>	5 días	\$2,695
Advanced Project Manager (APM) (Curso Sabatino, 40 hrs.)	<i>Project Management Certification, Módulo No. 1</i>	<b>NUEVO</b> 7 días	\$1,240
Project Management Application Workshop (Curso Sabatino, 16 hrs.)	<i>PMAW Módulo No. 2</i>	<b>NUEVO</b> 3 días	\$520
Project Planning & Controlling (Using MS Project, Curso Sabatino, 16 hrs.)	<i>PPC Módulo No. 3</i>	<b>NUEVO</b> 3 días	\$520
PM Certification Workshop (Curso Sabatino, 12hrs.)	<i>PMCW Módulo No. 4</i>	<b>NUEVO</b> 2 días	\$520
Examen de Certificación PMP		<b>NUEVO</b> 3 horas	\$470

### Manager Level Certification

ITIL Manager: Service Strategy (SS)	<i>Official ITIL V3 Lifecycle Certification</i>	4 días	\$2,100
ITIL Manager: Service Design (SD)	<i>Official ITIL V3 Lifecycle Certification</i>	4 días	\$2,100
ITIL Manager: Service Transition (ST)	<i>Official ITIL V3 Lifecycle Certification</i>	4 días	\$2,100
ITIL Manager: Service Operation (SO)	<i>Official ITIL V3 Lifecycle Certification</i>	4 días	\$2,100
ITIL Manager: Continual Service Improvement (CSI)	<i>Official ITIL V3 Lifecycle Certification</i>	4 días	\$2,100

### Expert Level Certification

Managing Across The Lifecycle	<i>Official ITIL "Expert" Certification</i>	5 días	\$2,850
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### Executive Workshops

Seminario de Estrategia de ITSM para Ejecutivos**		2 días	\$3,000
Strategic Overview MAAGTIC Model* (Estrategico - Directivo)	<i>Government Complementary Guidance Course</i>	4 horas	\$695

### Simulators and Skills

Apollo 13 IT Service Management Simulation Game**		1 día	\$450
Pole Star IT Service Management Simulation Game**		1 día	\$450
Comunicación in a Project Environment	<i>(Curso Sabatino 12 hrs.) Soft Skills for Project Managers</i>	2 días	\$400
Overview MAAGTIC Model* (Táctico - operativo)	<i>Government Complementary Guidance Course</i>	1 días	\$475

### Eventos

Public ITIL Overviews		3hrs	gratis
Conferencias de IT Service Management		3 días	\$990

\*Curso sin certificación

\*\* Cursos con Constancia de Participación