

Cursos y Eventos

días ENERO FEBRERO MARZO ABRIL MAYO JUNIO

Nivel Fundamentos

ITIL Foundations		3 días	Lima 25-27	Lima 22-24	Lima 28-30	Lima 25-27	Lima 29-31	Lima 27-29
ITIL Foundations en Español a Distancia	6 sesiones de 4 horas en línea NUEVO	6 días						
ITIL Foundations Online Self-Paced Course	Esta modalidad le ofrece hacer más eficientes sus tiempos, en formatos individuales de aprendizaje y la obtención de la certificación acorde a sus necesidades, en donde sea y a su ritmo desde la comodidad de su casa u oficina.							
COBIT® Fundamentals		3 días	Lima 11-13		Lima 21-23			
ISO/IEC 20000:2011 Essentials		3 días			Lima 14-16			Lima 20-22
ISO/IEC 27001:2005 Foundations	Foundations Information Security Certification Course	2 días						
Social Media Essentials For ITSM Professionals	NUEVO	2 días						
Fundamentos de CMMI	NUEVO	2 días						

Talleres Prácticos

How To Define & Implement Processes According to ITIL Best Practices		2 días						
How To Define & Implement a CMDB According to ITIL Best Practices		2 días		Lima 20-21				
How To Define & Implement a Service Catalog According to ITIL Best Practices	Government Complementary Guidance Course	2 días	Lima 23-24			Lima 23-24		
How To Define & Implement a Service Desk According to ITIL Best Practices		2 días				Lima 23-24		
How To Successfully Integrate External Suppliers With Supplier Management According To ITIL Best Practices	NUEVO	2 días						
Measuring, Reporting & Improving The IT Infrastructure According To ITIL Best Practices		2 días						

Nivel Intermedio

Intermediate: Operational Support & Analysis (OSA)	Official ITIL V3 Capability Certification	5 días	Lima 30-3			Lima 16-20		
Intermediate: Release Control & Validation (RCV)	Official ITIL V3 Capability Certification	5 días		Lima 13-17				
Intermediate: Service Offerings & Agreements (SOA)	Official ITIL V3 Capability Certification	5 días						
Intermediate: Planning, Protection & Optimization (PPO)	Official ITIL V3 Capability Certification	5 días				Lima 9-13		
Advanced Project Manager (APM) (Curso Sabatino 40 hrs.)	Magnament Certificaiton, Módulo No. 1 NUEVO	7 días						

Nivel Experto

Intermediate Manager Service Strategy (SS)	Official ITIL V3 Lifecycle Certification	4 días						
Intermediate Manager Service Design (SD)	Official ITIL V3 Lifecycle Certification	4 días						
Intermediate Manager Service Transition (ST)	Official ITIL V3 Lifecycle Certification	4 días						
Intermediate Manager Service Operation (SO)	Official ITIL V3 Lifecycle Certification	4 días						
Intermediate Manager Continual Service Improvement (CSI)	Official ITIL V3 Lifecycle Certification	4 días				Lima 3-6		

Nivel ITIL Expert

Managing Across The Lifecycle	Official ITIL "Expert" Certification	5 días						
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Talleres Ejecutivos

Seminario de Estrategia de ITSM para Ejecutivos		3 días		Lima 7-9				
The Implementation RoadMap for IT Service Management		3 días			Lima 7-9			

Simuladores

Apollo 13 IT Service Management Simulation Game**	NUEVO	1 día						
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Eventos Especiales

Public ITIL Overviews		3 hrs.						
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masternetcomp@netcomperu.com
Tel. (511)250-9110 (511)256-6041



Pink Elephant Partner

