

Cursos y Eventos

días ENERO FEBRERO MARZO ABRIL MAYO JUNIO

Nivel Fundamentos

ITIL Foundations		3 días	Medellín 25-27	Bogotá 22-24	Cali 26-28	Bogotá 25-27	Medellín 28-30	Bogotá 27-29
ITIL Foundations en Español a Distancia	6 sesiones de 4 horas en línea NUEVO	6 días		6,8,10,13,15,18			7,9,11,14,16,18	
ITIL Foundations Online Self-Paced Course	Esta modalidad le ofrece hacer más eficientes sus tiempos, en formatos individuales de aprendizaje y la obtención de la certificación acorde a sus necesidades, en donde sea y a su ritmo desde la comodidad de su casa u oficina.							
COBIT® Fundamentals		3 días		Bogotá 01-03		Cali 11-13	Medellín 14-16	
ISO/IEC 20000:2011 Essentials		3 días		Bogotá 15-17		Medellín 11-13		
ISO/IEC 27001:2005 Foundations	Foundations Information Security Certification Course	2 días	Bogotá 23-24					Medellín 25-26
Social Media Essentials For ITSM Professionals	NUEVO	2 días	Bogotá 19-20				Bogotá 17-18	

Talleres Prácticos

How To Define & Implement Processes According to ITIL Best Practices		2 días		Bogotá 1-3		Medellín 18-20		Bogotá 12-14
How To Define & Implement a CMDB According to ITIL Best Practices		2 días			Bogotá 22-23		Cali 31-1 jun	
How To Define & Implement a Service Catalog According to ITIL Best Practices	Government Complementary Guidance Course	2 días		Medellín 13-14			Bogotá 7-8	
How To Define & Implement a Service Desk According to ITIL Best Practices		2 días			Medellín 5-6			
How To Successfully Integrate External Suppliers With Supplier Management According To ITIL Best Practices	NUEVO	2 días				Bogotá 2-3		
Measuring, Reporting & Improving The IT Infrastructure According To ITIL Best Practices		2 días	Bogotá 26-27					Cali 3-4

Nivel Intermedio

Intermediate: Operational Support & Analysis (OSA)	Official ITIL V3 Capability Certification	5 días	Medellín 16-20	Bogotá 13-17	Cali 12-16		Bogotá 14-18	
Intermediate: Release Control & Validation (RCV)	Official ITIL V3 Capability Certification	5 días		Bogotá 20-24	Medellín 19-23	Cali 23-27		Bogotá 25-29
Intermediate: Service Offerings & Agreements (SOA)	Official ITIL V3 Capability Certification	5 días			Bogotá 12-16	Medellín 16-20	Cali 7-11	
Intermediate: Planning, Protection & Optimization (PPO)	Official ITIL V3 Capability Certification	5 días					Bogotá 28-1 jun	Medellín 4-8
Advanced Project Manager (APM) (Curso Sabatino 40 hrs.)	Magnament Certificaiton, Módulo No. 1 NUEVO	7 días			Bogotá			Bogotá

Nivel Experto

Intermediate Manager Service Strategy (SS)	Official ITIL V3 Lifecycle Certification	4 días		Bogotá 14-17				
Intermediate Manager Service Design (SD)	Official ITIL V3 Lifecycle Certification	4 días			Bogotá 13-16			Medellín 5-8
Intermediate Manager Service Transition (ST)	Official ITIL V3 Lifecycle Certification	4 días				Bogotá 17-20		
Intermediate Manager Service Operation (SO)	Official ITIL V3 Lifecycle Certification	4 días	Medellín 23-26				Bogotá 22-25	
Intermediate Manager Continual Service Improvement (CSI)	Official ITIL V3 Lifecycle Certification	4 días						Bogotá 19-22

Nivel ITIL Expert

Managing Across The Lifecycle	Official ITIL "Expert" Certification	5 días			Bogotá 26-30			Bogotá 25-29
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Talleres Ejecutivos

Seminario de Estrategia de ITSM para Ejecutivos		3 días						
The Implementation RoadMap for IT Service Management		3 días					Mex 28-30	

Simuladores

Apollo 13 IT Service Management Simulation Game**	NUEVO	1 día		Bogotá 3		Medellín 13		Bogotá 8
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Eventos Especiales

Public ITIL Overviews		3 hrs.		LAM 15	LAM 14		LAM 9	LAM 13
Conferencias de IT Service Management		2 días					Mex 24-25	

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