

Pink Elephant Course Schedule January - June 2013

Samutha III * Conview Nature Nature Nature Nature Nature National III * Conview 199 All Not Convenseos 1	ITIL® IT Service Management Certifications and Courses									
TL ¹ On-view 1 499 Algor Convenses 0 0 0 0 0 0 0 0 Prior Dimension 10 Algor Convenses 0 0 0 0 0 TL ¹ Oncolding 10 Algor Convenses 0 0 0 0 0 TL ¹ Oncolding 20 pp Algor Convenses 0 0 0 0 0 0 TL ¹ Oncolding 20 pp Algor Convenses 0 0 0 0 0 0 0 0 TL ¹ Foundation 20 pp Algor Convenses 0 <t< th=""><th>Course Description</th><th>Duration</th><th>Location</th><th>Jan</th><th>Feb</th><th>March</th><th>April</th><th>Мау</th><th>Jun</th></t<>	Course Description	Duration	Location	Jan	Feb	March	April	Мау	Jun	
Personality TL* Standard (16-18 popp) 1 frag A you Convenses 0 1 for 1 for 0 1 1 </td <td>Executive ITIL[®] Overview</td> <td>½ day</td> <td>At your Convenience</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	Executive ITIL [®] Overview	½ day	At your Convenience							
gat Pag doring multi-base into the page of the pa	ITIL [®] Overview	1 day	At your Convenience							
ml The "second ion is all Pauce Converses of ml "Section Castagemit a a a disedisedisedisdisdisdisdisml Second CastageGamp a disedisedisedisedisedisedisedisedisedisedisedisedisedisedisedisedisedisedisedis <t< td=""><td>Polestar ITIL[®] Simulation (10-18 people)</td><td>1 day</td><td>At your Convenience</td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	Polestar ITIL [®] Simulation (10-18 people)	1 day	At your Convenience							
Physical Coloring ControlP dep AllP dep All	Self Paced Online ITIL [®] Overview	n/a	At your Convenience							
Schlums Asset Manugament (SM) Essentials 3 dags 3 HB 1 MP 1 4 1 5 1 2 4 4 6 1 52.7 6 8 1 1 5 2 (1 2 2 4) 6 8 1 0 2 2 3 5 1 1 5 0 ITL [®] foundation 3 agg 4 HB 1 4 1 5 1 2 3 6 1 1 2 2 4 6 1 1 2 2 4 6 8 1 0 2 2 4 6 8 1 0 2 2 4 6 8 1 0 2 2 4 6 8 1 0 2 4 6 8 1 0 2 4 6 8 1 0 2 1 0 2 4 6 8 1 0 2 1 0 2 4 6 8 1 0 2 1 0 2 4 6 8 1 0 2 1 0 2 4 6 8 1 0 2 1 0 2 4 6 8 1 0 2 1 0 2 4 6 8 1 0 2 1 0 2 4 6 8 1 0 2 1 0 2 4 6 8 1 0 2 1 0 2 1 0 1 1 1 1 1 0 4 6 8 1 0 2 1 0 1 1 1 1 1 0 4 6 8 1 0 2 1 0 1 1 1 1 1 0 4 6 8 1 0 2 1 0 1 1 1 1 1 0 1 0 4 2 4 2 1 1 1 1 1 0 1 0 4 2 4 2 1 1 1 1 1 0 1 0 4 2 4 0 1 1 1 1 0 1 0 1 0 1 0 1 0 1 0 1 0 1	ITIL [®] Foundation Self Paced Online	n/a	At your Convenience							
Implementation 3 drags Julie 14 H3 [21-2] 4 4 / 25 27 6 3 / 16 20 / 25 47 6 H0 / 72 24 7 H0 / 72 24 <td>ITIL[®] Service Catalogue</td> <td>2 days</td> <td>JHB</td> <td></td> <td>4-5</td> <td></td> <td></td> <td>13-14</td> <td></td>	ITIL [®] Service Catalogue	2 days	JHB		4-5			13-14		
The Partner The Partner <b< td=""><td>Software Asset Management (SAM) Essentials</td><td>3 days</td><td>JHB</td><td></td><td></td><td>4-6</td><td></td><td></td><td></td></b<>	Software Asset Management (SAM) Essentials	3 days	JHB			4-6				
Hill Intermediate Capability Modules Note Note <th< td=""><td>ITIL[®] Foundation</td><td>3 days</td><td></td><td>14-15 / 21-23</td><td></td><td></td><td></td><td></td><td></td></th<>	ITIL [®] Foundation	3 days		14-15 / 21-23						
Initial Intermediate Operational Support & Analysis 4 days operational Support &			CPT		25-27	25-27	22-24	6-8	24-26	
Initial metales (persional source) 4 app of the source of th			JHB	21-24		11-14		27-30		
Oll II. "International in Research, Catholic Vancence on A sequence on A sequ	◊ ITIL [®] Intermediate: Operational Support & Analysis	4 days	CPT	2124				21 00		
Intl® Intermediate: Service Oblemps & Agreements 4 days Particle HBB CPT Image: Service Oblemps & Agreements 13-16 Image: Service Oblemps & Agreements 0 TIL® Intermediate: Service Oblemps & Agreements 4 days Particle Image: Service Oblemps & Agreements 4 days Particle Image: Service Oblemps & Agreements Image: Service Oblemps & Agr	 ITIL[®]Intermediate: Release, Control & Validation 	4 days			11-14	11 14	8-11			
Image Image <t< td=""><td>A ITIL® Intermediate: Service Offerings & Agreements</td><td>4 days</td><td>JHB</td><td></td><td>25-28</td><td>11719</td><td></td><td>13-16</td><td>J-U</td></t<>	A ITIL® Intermediate: Service Offerings & Agreements	4 days	JHB		25-28	11719		13-16	J-U	
Oth Opt Corr C		- uayo				A 7	15-18		3.6	
Initial Intermediate: Saviols Statutgy3 digs3	◊ ITIL [®] Intermediate: Planning, Protection & Optimisation	4 days				4-1		27-30	3-0	
0 III "Internation Service Disary 3 days OPT 4-6 Image: Control Service Disary 0 ITIL "Internadate: Service Disary 3 days	ITIL [®] Intermediate: Lifecycle Modules									
Off III Internetiate Service Design 3 days UHB CPT 46 Image: CPT 4.6 Image: CPT 4.6 Image: CPT 4.6 Image: CPT 1mage: CPT 2mage: CPT </td <td>♦ ITIL[®]Intermediate: Service Strategy</td> <td>3 days</td> <td></td> <td>28-30</td> <td>4.6</td> <td></td> <td>22-24</td> <td></td> <td></td>	♦ ITIL [®] Intermediate: Service Strategy	3 days		28-30	4.6		22-24			
Intl Intl <t< td=""><td>A ITII [®]Intermediate: Section Design</td><td>3 dave</td><td></td><td></td><td></td><td></td><td></td><td>6-8</td><td></td></t<>	A ITII [®] Intermediate: Section Design	3 dave						6-8		
0 II C 'Intermediate: Service Transition 3 days CPT Image of the service transition 3 days CPT 28-30 Image of the service transition 3 days Image of the service transition 3	VIIIL Intermediate: Service Design	5 uays						07.00		
of TIL® Intermediate: Service Operation3 daysJHB CPF4.4 PCF8.103.5 PCF3.5 PCF3.5 PCF3.5 PCF24.26 PCF0 TIL® Managing Across the Lifecycle5 daysJHB11-133.520.22 PCF24.26 PCF0 TIL® Managing Across the Lifecycle5 daysJHB11-133.520.22 PCF24.26 PCF0 TIL® Managing Across the Lifecycle5 daysJHB11-1311-1510.0224.28 PCF0 TIL® Managing Across the Lifecycle5 daysJHB11-1311-1510.0224.28 PCF0 TIL® Managing Across the Lifecycle1 yearJHB/CPTAttend any yourse required to achieve 22 credits and TIL® Expert status70.00Personal Education Pass1 yearJHB/CPTNeed = specialised team? ->end 4 delegates or each of the TIL® C-publisy courses over a yearManagement Team Ticlet1 yearJHB/CPTNeed = specialised team? ->end 4 delegates or each of the TIL® C-publisy courses over a yearManagement Team Ticlet1 yearJHB/CPTNeed = specialised team? ->end 4 delegates or each of the TIL® C-publisy courses over a yearManagement Team Ticlet1 yearJHB/CPTNeed = specialised team? ->end 4 delegates or each of the TIL® C-publisy courses over a yearManagement Team Ticlet1 yearJHB/CPTNeed = specialised team? ->end 4 delegates or each of the TIL® C-publisy courses over a yearManagement Team Ticlet1 yearJHB/CPTNeed = specialised team? ->end 4 delegates or each of the TIL® C-publisy courses over a year <td< td=""><td>• ITIL[®] Intermediate: Service Transition</td><td>3 days</td><td></td><td></td><td></td><td>4-6</td><td>8-10</td><td>27-29</td><td></td></td<>	• ITIL [®] Intermediate: Service Transition	3 days				4-6	8-10	27-29		
Curl Curl <th< td=""><td>♦ ITIL[®] Intermediate: Service Operation</td><td>3 days</td><td></td><td></td><td>4-6</td><td></td><td>8-10</td><td></td><td></td></th<>	♦ ITIL [®] Intermediate: Service Operation	3 days			4-6		8-10			
OTH IT Array of Tr Image and service improvement 3 days OPT Image and service improvement 20.92 Image and service improvement 20.92 OTIL® Annaging Across the Lifecycle 5 days JHB Image and service improvement 24.28 Orine Discription Duration Location Image and service improvement 24.28 Present Education Pass 1 year JHB/CPT Attend any courses required to achieve 22 credits and TIL® Expert status Terms and service improvement 7 Present Education Pass 1 year JHB/CPT Need a specialised term - Send 4 delegates or a send of the TIL® Capability courses over a year Present Education Pass 1 year JHB/CPT Need a specialised term - Send 4 delegates or a send of the TIL® Capability courses over a year Management Team Ticket 1 year JHB/CPT Need a specialised term - Send 4 delegates or a send of the TIL® Capability courses over a year ISO/EC 20000 Foundation Duration Location Jan Feb March April May Jun ISO/EC 20000 Foundation 2 days JHB 21.23 Term image anding anding anding and anding anding anding and anding and andin				28-30	11-13		3-5			
Course Description Duration Location Attend any courses required to achieve 22 credits and ITL® Expert status Team Education Pass 1 year JHBICPT Unlimited ITL® training for a team of 6 delegates for a year Preschloner Team Ticket 1 year JHBICPT Need a specialised team?- Send 4 delegates on each of the ITL® Capability courses over a year Management Team Ticket 1 year JHBICPT Need a specialised team?- Send 4 delegates on each of the ITL® Lifecycle courses over a year Course Description Duration Location Jan Feb March April Mag Jun ISO/IEC 20000 Foundation 3 days JHB 11-13 15-17 16-20 COLIF® Foundation 2 days JHB 16-20 15-17 18-20 COLIF® Foundation 3 days JHB 21-23 11-13 27-29 PRINCE2® Project Management Certifications 24-25 14-15 30-31 0-11 PRINCE2® Project Management Certifications 27-29 1-11 27-29 1-11 PRINCE2® Project Management Certifications 24-25 14-15 30-31	ITIL [®] Intermediate: Continual Service Improvement	3 days	CPT					20-22		
Personal Education Pass 1 year JHB/CPT Attend any courses required to achieve 22 credits and ITU.® Expert status Team Education Pass 1 year JHB/CPT Unlimited ITIL® training for a team of 6 delegates for a year Practitioner Team Ticket 1 year JHB/CPT Need a specialised team? - Send 4 delegates on exch of the ITIL® Capability courses over a year Management Team Ticket 1 year JHB/CPT Need a specialised team? - Send 4 delegates on exch of the ITIL® Capability courses over a year Course Description Duration Location Jan Feb March April Mag Jun D202000 Foundation 3 days JHB 11-13 13-15 6-7 D20202 Foundation 2 days JHB 18-20 15-17 18-20 D20202 Foundation Duration Location Jan Feb March April Mary Jun D20202 Foundation 3 days JHB 21-23 11-13 27-29 18-20 OCBIT [®] Foundation 3 days JHB 21-23 11-13 27-29 14-15 30-31 <	♦ ITIL [®] Managing Across the Lifecycle	5 days	JHB			11-15			24-28	
Team Education Pass1 yearJHBICPTUnlimited ITL® training for a team of 6 delegates for a yearPractitioner Team Ticket1 yearJHBICPTNeed a specialised team? - Send 4 delegates on each of the ITIL® Capability courses over a yearManagement Team Ticket1 yearJHBICPTNeed a specialised team? - Send 4 delegates on each of the ITIL® Longobility courses over a yearIT Governance & ISO CertificationsCourse DescriptionDurationLocationJanFebMarchAprilMayJunISO/ECC 2000 Foundation3 daysJHB11-1313-156-7COURSE Description2 daysJHB18-2015-1718-20COURSE Project Management CertificationsCourse DescriptionDurationLocationJanFebMarchAprilMayJunOPINCE2 [®] Project Management CertificationsCourse DescriptionDurationLocationJanFebMarchAprilMayJunPRINCE2 [®] Project Management CertificationsOPINCE2 [®] Project Management CertificationsOpenseign colspan="4">Openseign colspan="4">Openseign colspan="4">Openseign colspan="4">Openseign colspan="4">Openseign colspan="4">Openseign colspan="4">Openseign colspan="4">Openseign colspan="4">Openseign colspan="4">NavJHBICPTNeed a specialised team? - Send 4 delegates on each of the ITIL® Capability courses over a yearISO Certifications										

• Please note that pre-requisites are required for these courses. Please contact Pink Elephant for further information.

Pink Elephant – World Leaders in Transforming IT Services













WHY NOT BRING US IN HOUSE? CONTACT US NOW!

Contact Pink Elephant on: Tel: +27 (0)11 656 0020 or e-mail info.africa@pinkelephant.com. Building 11B, The Woodlands Office Park, 140 Western Service Road, Woodmead Dates above may change without prior notice.