



## ITIL® V3 Certification Paths From Pink Elephant

### Paths To The ITIL Expert Certification (Min. 22 Credits)

Course	Certification	Option 1: V2 Practitioner Path	Option 2: V3 Intermediate Path	Option 3: V2 Service Manager Path
ITIL IT Service Management Essentials	V2 Foundation Certificate In IT Service Management	1.5 credits		1.5 credits
ITIL V2-V3 Foundations Bridging Course	V3 Foundation Certificate In IT Service Management	0.5 credits		0.5 credits
ITIL V3 Foundations	V3 Foundation Certificate In IT Service Management		2 credits	
ITIL Practitioner: Configuration, Change & Release Management	Practitioner's Certificate In IT Service Management – ITIL Practitioner Release & Control	3.5 credits*		
ITIL Practitioner: Service Desk, Incident & Problem Management	Practitioner's Certificate In IT Service Management – ITIL Practitioner Support & Restore	3.5 credits*		
ITIL Practitioner: Service Level & Financial Management	Practitioner's Certificate In IT Service Management – ITIL Practitioner Agree & Define	3.5 credits*		
ITIL Practitioner: Availability, Capacity & IT Service Continuity Management	Practitioner's Certificate In IT Service Management – ITIL Practitioner Plan & Improve	3.5 credits*		
ITIL Service Manager Program	Management Certificate In IT Service Management			17 credits
ITIL V2-V3 Service Manager Bridging Course	ITIL Expert Certification In IT Service Management	5 credits		5 credits
ITIL Practitioner: Operational Support & Analysis	ITIL Intermediate Certificate: Operational Support & Analysis		4 credits**	
ITIL Practitioner: Release, Control & Validation	ITIL Intermediate Certificate: Release, Control & Validation		4 credits**	
ITIL Practitioner: Service Offerings & Agreements	ITIL Intermediate Certificate: Service Offerings & Agreements		4 credits**	
ITIL Practitioner: Planning, Protection & Optimization	ITIL Intermediate Certificate: Planning, Protection & Optimization		4 credits**	
ITIL Manager: Service Strategy	ITIL Intermediate Certificate: Service Strategy		3 credits**	
ITIL Manager: Service Design	ITIL Intermediate Certificate: Service Design		3 credits**	
ITIL Manager: Service Transition	ITIL Intermediate Certificate: Service Transition		3 credits**	
ITIL Manager: Service Operation	ITIL Intermediate Certificate: Service Operation		3 credits**	
ITIL Manager: Continual Service Improvement	ITIL Intermediate Certificate: Continual Service Improvement		3 credits**	
Managing Across The Lifecycle	ITIL Intermediate Certificate: Managing Across The Lifecycle	5 credits	5 credits	



**Note:** There is a fourth option towards obtaining your ITIL Expert certification. You may proceed through a balanced combination of ITIL V2 Practitioner and ITIL V3 Intermediate courses. For more information, please view the official ITIL Qualification Scheme, pages 27-28 (copy and paste into your browser):  
<http://www.itil-officialsite.com/nmsruntime/saveasdialog.asp?IID=168&SID=86>

\* You must accumulate at least 10.5 credits from this group of certifications to advance to the ITIL V2-V3 Service Manager Bridging Course.

\*\* You must accumulate at least 15 credits from this group of certifications to advance to the Managing Across The Lifecycle Course.

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